

30-year warranty on standard products

Scope

The warranty covers standard products sold after January 1, 2015.

Nordguard provides a full warranty only on complete systems supplied by us.

When products from different manufacturers are installed, a limited warranty applies only to the included components.

Nordguard reserves the right to inspect on site and investigate the damage before approving it.

Nordguard replaces damaged parts with new material delivered free to the installation site.

Nordguard reserves the right to carry out replacement work with its own or hired personnel.

Surface treatment

Nordguard guarantees the service life of the surface treatment of all standard products in a normal environment with prescribed maintenance:

- Hot-dip galvanized steel according to SS-EN ISO 1461.
- Stainless finish.
- Copper finish.
- Magnelis.
- Powder-coated finish.

Material and function

Nordguard guarantees the service life of the material and function of all standard products in a normal environment with prescribed maintenance:

- Roof safety products.
- Railings.
- Solar panel mounts.
- Evacuation products.
- Powder-coated finish.

Conditions

The owner of the material must be able to prove the purchase from Nordguard with a delivery note or invoice. Normal environment means corrosivity category C4 (significant air pollution or moderate salt, industrial and coastal areas).

Installation must follow the assembly instructions valid at the time of installation. Data received as a basis for dimensioning must match the actual installation. Any metal shavings from installation must be removed immediately. Damage to the surface treatment caused during installation must be touched up with suitable paint.

Maintenance and inspection

In accordance with the Swedish Planning and Building Act (PBL) and the Swedish Act on Technical Requirements for Construction Works, products with essential performance requirements must be inspected regularly. Nordguard recommends doing this annually. The inspection aims to detect faults and/or deficiencies that may have arisen due to weather, other damage or faulty installation, and to remedy them before the fault worsens.

Inspection points:

- That the devices are installed according to Nordguard's assembly instructions.
- Any damage to products must be touched up.
- If there is a risk of snow overload, relieve the load by shoveling.
- Deformed and/or damaged devices/fastenings must be replaced; check whether the building has been damaged or a risk of leakage has arisen.

